Many constituents contact me concerning problems with their Local, State, and Federal Governments. While I want to assist as many people as possible, I must limit my staff's responsibilities to Federal Executive and Legislative Branch issues. Cases dealing with State or Local government policy must be addressed by representatives in these areas. My staff can refer you to your State and Local officials if you are unsure of who they are. In addition, I cannot interfere with issues dealing with the courts or judicial branch. If you have a problem involving a federal agency, my staff and I are always willing to assist you.

Caseworkers in my district offices are on hand to provide you with assistance in dealing with agencies including: the Social Security Administration, the IRS, the Veterans Administration, Medicare, the military, visa and passport offices, immigration, disability, and federal employment offices. Please understand that while we can assist you in bringing your case to the attention of the proper officials and guide you through the process, we cannot direct an agency to decide a matter in your favor. The agency must make its decision within the framework of the law and existing rules and regulations.

In order for me to make inquiries on your behalf, the Federal Privacy Act requires your written authorization. Click here for <u>Casework Authorization Form</u>. Please be sure to include your address, home phone number and daytime phone number if different from your home. Copies of any documents or correspondence that you may have from the agency involved may also be helpful. Please do not include original documents as they may not be returned. If possible, please include a letter describing the nature of your difficulties and the outcome you are seeking.

